

BIL/ No	KETERANGAN BARANG DAN PERKHIDMATAN/ <i>Description of Items and Services</i>	BANYAK/ Quantity	HARGA SEUNIT/ Price Per Unit	JUMLAH/ Total
	1 YEAR MAINTENANCE AND SUPPORT FOR SURVEY'S GIS RAPID APPLICATION DEVELOPMENT (RAD) TOOL			
1	SCOPE OF MAINTENANCE AND SUPPORT: The one (1) year Maintenance and Support service shall provide continuous support, enhancement, maintenance, and modernization of the Survey Department's GIS Rapid Application Development (RAD) Tool, known as W30 App Builder. The service shall support the development of new GIS applications and the maintenance of existing GIS applications through the RAD Tool, including the following Admin UI Panels: • RAD Admin • RSO • Point & Geodetic Station • Hala Kiblat • Geoportal • E-Commerce The Maintenance and Support service shall include, but shall not be limited to, the following activities: 1. <u>Development Environment Update</u> Update and maintain the Survey Department's RAD Tool Development Environment to ensure compatibility, stability, and continued functionality. 2. <u>Production Environment Deployment</u> Deploy the latest stable version of the RAD Tool to the Survey Department's Production Environment.	1 Lot		

	3. <u>Patch and Update Management</u> Apply the necessary patches, updates, and fixes to the RAD Tool to maintain system stability, security, and performance. 4. <u>Developer Support</u> Establish and maintain a dedicated developer support email account/channel for the Survey Department to facilitate technical support, issue reporting, and communication with the vendor. 5. <u>Application Maintenance</u> Provide maintenance and technical support for the RAD Tool and GIS applications developed using the RAD Tool, including applications incorporating additional custom-code development, integrations, configurations, and related components. 6. <u>Bug Fixes</u> Identification, troubleshooting, and resolution of bugs, errors, and defects affecting the RAD Tool and its supported functions. 7. <u>Technical Support and Issue Resolution</u> Handling support requests from the Survey Department and providing appropriate technical assistance and resolution for issues encountered during the use, development, maintenance, and deployment of GIS applications using the RAD Tool. 8. <u>Technical Consultation</u> Providing technical advice and consultation to the Survey Department in relation to the use, configuration, maintenance, enhancement, and development of GIS applications using the RAD Tool.			
	Deliverables The vendor shall provide the following deliverables throughout the			

	Knowledge transfer on the resolution of identified issues, where applicable.			
	Notes [IMPORTANT]: a) Quotation should be valid for 6 (six) months. b) To liaise and coordinate with client and relevant authorities in regards with the Scope above. c) To submit upon submission of quotation either Business Registration (Form 16 & 17) or Company Registration (Form X) whichever applicable.			
JUMLAH / Total				
JUMLAH DALAM PERKATAAN / Total Amount in Words				
TEMPOH PENYIAPAN PERKHIDMATAN / PEMBEKALAN / PENGHANTARAN <i>Duration of Service/ Supply / Delivery</i>				
SAHLAKU SEBUTHARGA / Price Validity				
Nota: Sila isikan TARIKH tempoh sahlaku/ Note: Please specify the validity period DATE.				

Nota/ Note: Untuk Kegunaan Pejabat Sahaja / For Official Use Only:

Nombor Siri Sebutharga: /	Sebut harga dibuka oleh: 1. _____ 2. _____ 3. _____ 4. _____ 5. _____ Tarikh: _____
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Makluman kepada Pengurus Syarikat/ Juruukur Tanah Berlesen: -

- Sila kembalikan borang sebutharga ini walaupun pihak awda tidak dapat memberikan sebutharga dan nyatakan "Tidak ada sebutharga" / *Please return this form even if you are unable to quote the price by stating "No Quote".*
- Bilangan sebutharga hendaklah dibubuh di luar sampul surat apabila mengembalikan borang ke Jabatan ini tanpa tanda niaga atau nama Syarikat/ *Please state the quotation number on the envelope when returning the form without indicating the company's name or company's stamp*